



Udavum Karangal

Terms & Conditions

The Website Owner, including subsidiaries and affiliates (“Website” or “Website Owner” or “we” or “us” or “our”) provides the information contained on the website or any of the pages comprising the website (“website”) to visitors (“visitors”) (cumulatively referred to as “you” or “your” hereinafter) subject to the terms and conditions set out in these website terms and conditions, the privacy policy and any other relevant terms and conditions, policies and notices which may be applicable to a specific section or module of the website.

Terms & Conditions

Welcome to our website!!

If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern UDAVUM KARANGAL's relationship with you in relation to this website.

The term 'UDAVUM KARANGAL' or 'us' or 'we' refers to the owner of the website whose registered office is 460, NSK Nagar, Arumbakkam, Chennai-600106. Our Society registration number is 235 of 1984 – coming under the jurisdiction of District Registrar of Society, Chennai-Central. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trade marks reproduced in this website which are not the property of, or licensed to, the operator are acknowledged on the website.



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- Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- You may not create a link to this website from another website or document without UDAVUM KARANGAL's prior written consent.
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of India or other regulatory authority.

"We as a merchant shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any transaction, on account of the Cardholder having exceeded the preset limit mutually agreed by us with our acquiring bank from time to time"

Privacy Policy

A privacy policy states how you will respect the privacy of your website users. It says what information you will gather, how you will use it and how you will keep it secure.

A privacy policy is a legal document that discloses some or all of the ways a party gathers, uses, discloses and manages a customer's data. The exact contents of a privacy policy will depend upon the applicable law and may need to address the requirements of multiple countries or jurisdictions. While there is no universal guidance for the content of specific privacy policies, a number of organizations provide example forms.

Website privacy

This privacy policy sets out how UDAVUM KARANGAL uses and protects any information that you give UDAVUM KARANGAL when you use this website.

UDAVUM KARANGAL is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement.

UDAVUM KARANGAL may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/09/2020.



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What we collect

We may collect the following information:

- name
- contact information including email address
- demographic information such as postcode, location, country, etc.

What we do with the information we gather--

We require this information to understand your compassion, helping tendency, generosity, etc. and provide you with a better service, and in particular for the following reasons:

- Internal record keeping and if donations are made, to issue receipts to the donors.
- We may use the information to improve our services.
- We may periodically send emails about our general appeals, special appeals, new donor programmes, etc., which we think you may find interesting using the email address provided by you.
- From time to time, we may also use your information to contact you by email, phone, or post. We may use the information to customise the website according to your interests.
- UDAVUM KARANGAL use your personal information to provide you with personalized service; to send e-mail alerts to you; to answer your requests; etc. You may choose to opt out at any time, which will cease all communications from us. We may also use your information to track visitor of our website. This lets us see which of our features are the most popular so we can better serve our users' needs. It also lets us provide aggregate data about our traffic (not identifying you personally, but showing how many visitors used which features, for example) to outside parties.
- UDAVUM KARANGAL does not provide, sell, or rent email addresses to anyone outside the organization.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.



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How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyses web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our website in order to tailor it to donor needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

External Links

www.udavumkarangal.org includes links to external websites. These links do not fall under the www.udavumkarangal.org domain, and that UDAVUM KARANGAL is not responsible for the privacy practices or the content of external websites. Your use of any linked website is solely at your own risk

Controlling your personal information:

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the below address. We will promptly correct any information found to be incorrect.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below:

Company Name:	UDAVUM KARANGAL
Address:	460 NSK Nagar, Arumbakkam, Chennai 600106
Telephone No.:	26222161 / 26260818 / 26194083
E-Mail ID:	udavumkarangal@gmail.com



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Disclaimer policy

A disclaimer may specify mutually-agreed and privately-arranged terms and conditions as part of a contract; or may specify warnings or expectations to the general public (or some other class of persons) in order to fulfill a duty of care owed to prevent unreasonable risk of harm or injury. Some disclaimers are intended to limit exposure to damages after harm or injury has already been suffered. Additionally, some kinds of disclaimers may represent a voluntary waiver of a right or obligation that may be owed to the disclaiming.

Website disclaimer covers the following:

- No warranties
- Limitations of liability
- Exceptions
- Reasonableness
- Other parties
- Unenforceable provisions
- This website disclaimer

Website disclaimer

The information contained in this website is for general information purposes only. The information is provided by UDAVUM KARANGAL and while we endeavor to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arise out of, or in connection with, the use of this website.

Through this website you are able to link to other websites which are not under the control of UDAVUM KARANGAL . We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Every effort is made to keep the website up and running smoothly. However, UDAVUM KARANGAL takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.



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Cancellation Policy

UDAVUM KARANGAL believes in helping its donors as much as possible, and has therefore a liberal cancellation policy. Under this policy:

- Cancellations of donations will be considered only if the request is made within 72 hours of making the donation. However, the cancellation request will not be entertained if it is not communicated to UDAVUM KARANGAL in writing either by way of email or post within the stipulated time as above.
- There is no cancellation entertained for donations made for the same day programme/s.
- No cancellations are entertained for those donations made on special occasions like Pongal, Diwali, Christmas, Ramzan, etc. These are limited occasion programmes, and therefore, cancellations are not possible.

Refund Policy

For any reason, not entirely happy with your donation and if by mistake donated a wrong amount or for the wrong purpose, you are permitted to interchange the purpose or else if you want refund of your donation amount either partly or fully, we will cheerfully issue a refund. To request a refund, simply [contact us](#) with your transaction details within 30 [thirty] days of your donation. Please include your transaction number with your full contact details and optionally tell us why you're requesting a refund – we take donor's feedback very seriously and use it to constantly improve our quality of service. Refunds are not being provided for the donations made in kind like rice, vegetable, groceries, old clothes, furniture as these cannot be identified easily. Refunds are being processed within 21 days period.

Shipping & Delivery Policy

As UDAVUM KARANGAL is a charitable institution, there is no shipping of product and its delivery is involved.

BO Clause

We, as a charitable institution shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any Transaction, on Account of the Cardholder having exceeded the preset limit mutually agreed by us with our acquiring bank from time to time.

Modifications:

We may amend this privacy policy from time to time; please review it periodically. We maintain the option to modify this privacy at any time by electronic notice posted on our website. Your continued use of our website after the date that such notices are posted will be deemed to be your agreement to the changed terms.